

# The New Hampshire Perinatal Quality Collaborative Our first year

Julie Bosak, DrPH, CNM, Director NH Perinatal Quality Collaborative







# Overview

- Who we are
- How we do this work
- Recap of the launch year
- Recognition



The NHPQC represents a statewide network working collaboratively towards improving maternal and infant health care and outcomes in our state.

#### POTENTIAL COALITION MEMBERS

#### **Patient & Family Network**

- ❖ Women
- Birthing People
- Family
- Partners
- Support Network
- Caregivers
- and more...



#### **Policy Influencers**

- Policy Makers
- Government Agencies
- Insurance payers
- Legislators
- Professional Organizations
- and more...

#### **Clinical Providers**

- Nurse Practitioners
- **\Delta** Lactation Consultants
- Midwives
- Doulas
- **❖** APRNs
- Community Health Workers

- ❖ Peer Recovery Coaches
- Family and Mom Support Groups
- Nurses
- Physicians
- and more...

#### **Community Services**

- Homebirth Community
- Family Resource Centers
- Childcare Providers
- CHMCs
- CHCs
- ❖ Women's health
- Pediatrics

- Birthing Centers
- **❖** EMS
- **❖** FQHCs
- Hospital Systems of Care
- ❖ Behavioral Health
- Community Based Org's
- and more...

# Integrating and centering the voice of pregnant and parenting families



### What is the NHPQC?

- The **NHPQC administrative team** housed at Dartmouth Health offers
  - clinical resources and education
  - quality improvement technical assistance
  - administrative support for coalition building
- A **network of 11 perinatal coalitions** geographically aligned with hospitals that provide OB services
  - coalitions support community driven, data informed improvements
- Our hospital member teams implement clinical improvements

### How do we do this work?

Invite all voices to the table-encourage and support everyone's participation

Stay curious, open minded and respectful of other perspectives

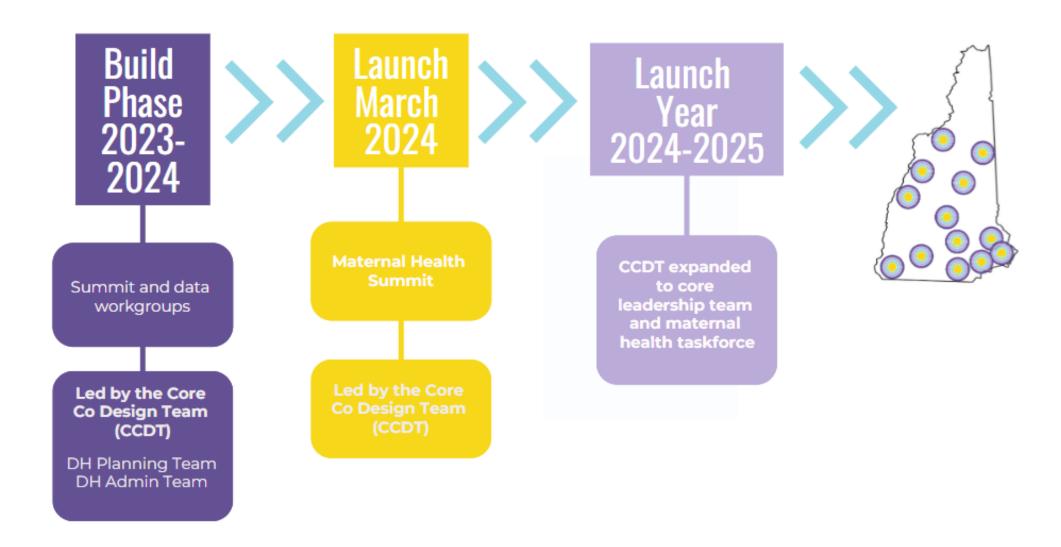
Shared power and decision making in ways that values everyone's input and builds trust

**Transparency & honest communication** 

All work done in ways that are culturally and linguistically appropriate

Hold ourselves accountable and encourage continuous reflection

# How did we get here?



# What we all accomplished in our launch year







# Launch year: Maternal Health Innovation Grant

- Increased capacity for the NH PQC staff to support statewide work
  - Supports role to further our close partnership with our state MCH colleagues
- Maternal Health Task Force expanded core leadership team for the PQC
- MHTF created a comprehensive draft strategic plan that aligns statewide efforts
- Provided funds for all community coalition projects
- Data Dashboards
  - Template for community facing dashboards and regional data

# Our Community Coalitions

- High engagement and commitment to this work, each other and the families you serve
- New relationships, improved communication and processes sparked by coalition participation
- Creative solutions to common challenges adapted to the uniqueness of your community context

#### **Creation of coalitions**

Innovative resource sharing

4

Patient stories to support uptake of services

4

Increase understanding of local perinatal needs

7

# Improving access to mental health resources & support

Resource mapping

3

Training non-clinical facilitators in PMHC

Training workforce in behavioral health care

2

Reducing barriers to

services

1

The coalitions' community-driven activities

#### Strengthening collaboration & support

Skills training in TIC, SUD

3

Community Baby Showers

3

Prenatal education/Centering

2

Parenting Support
Groups

5

Community interpreter & translation work

3

## The Maternal Health Task Force

Rebecca Amoo
Jessica Bacon
Meagan Beaton
Paige Beauchemin
Cheri Bryer
Wanda Castillo-Diaz

Rikki Chapman

Wendy Conway

Athena Cote

Mary Etna Haac

Karyn Emmert Adriana Espitia April Fitzsimmons Victoria Flanagan Julie Frew

Amanda Gilman

**Daisy Goodman** 

Stephanie Hawkins-Marshall

Lucy Hodder

Kris Hering

Jennifer Hunter

Tanisha Johnson

Virginia Jones

Kailene Jones

**David Laflamme** 

Lisa Lamadriz

Jamie LaRoche

Riley Lacasse

Lindsay Learned

Lindsey MacDonald Haley Martell

Heather Martin

Melissa Martinez-

Adorno

Olivia May

Audra McKinnon

Carolyn Nyamasege

Alison Palmer

Teri Palmer

**Allison Power** 

Devan Quinn

Sanam Roder-Dewan

Rhonda Seigel

Ashley Shaw Farrah Sheehan Lisa Spiers

Lisa Spurrell Sherry Stevens

Carol Stone

Laura Suzuki

**Emily Sylvester** 

Rekha Sreedhara

Amanda Stryke

Erica Tenney

**Trinidad Tellez** 

Shirley Tomlinson

Rose Toner

Christina Warriner

Susan Wnuk

## Our NHPQC team

Julie Bosak, DrPH, CNM, MSN
Director

Cheri Bryer, CRC, CHW, CLC Senior Perinatal Peer Support Coordinator and Educator

Katina Cummings, MCP, IDI Community Coordinator

Karen Lee, ASc, C-TAGME NNEPQIN Conference Coordinator Emily Brayton, RN, BSN NNEPQIN Operations Director

Lauren Chambers, MPH
Supervisor

Petrice DiDominic, RN, MSN

MMRC

Perinatal Outreach RN

Stephanie Langlois, MBA Senior Coordinator Madalynne Bridge, BS AIM Senior Coordinator

Margaret Coleman, MPH AIM
Data Specialist

Emily Duff, RCP, CHW
Community Coordinator

Camilla Thompson, AA, RMA/CMA Community Coordinator

Casandra Mercer Ashley Shaw Jessie Ingerson Katy-Lynn Jaimie Hawkins Katherine Kenyi Suzanna Crowner Victoria Kennett Chantelle Bartlett

The Photo Voice participant-researchers

Ashley Arnold-Adoloph

April Arnold

Tiffany Sweatt

Maylynda Emerson

Brittany Leighton

Rose Toner

Brianna L.

Brandi Ash

Lisa Coloumbe

2 Anonymous

the family resource ceater



World Story Exchange













### Creating a ripple effect...

The impact one small rock can make, even thrown by a tiny hand, is astounding. For as long as I can remember I've wanted to make a bigger difference in the world. I am so proud and honored to help give voice to the burdens many face during the journey into and throughout every stage of motherhood. I know this work will create the metaphoric ripples you see in the pond I'm raising my last baby on in the heart of Coos County. The impact this photovoice work will have is just beginning. The vulnerability and passion mothers brought to this project is admirable. I am blessed beyond words to have the opportunity to help create a safe space for people from all walks of life to make change, by simply throwing one powerful idea out into a room and watching it spread across the surface of our conscience, in awe, as it transforms along the way. Together we can change the world.

-Kailene Jones

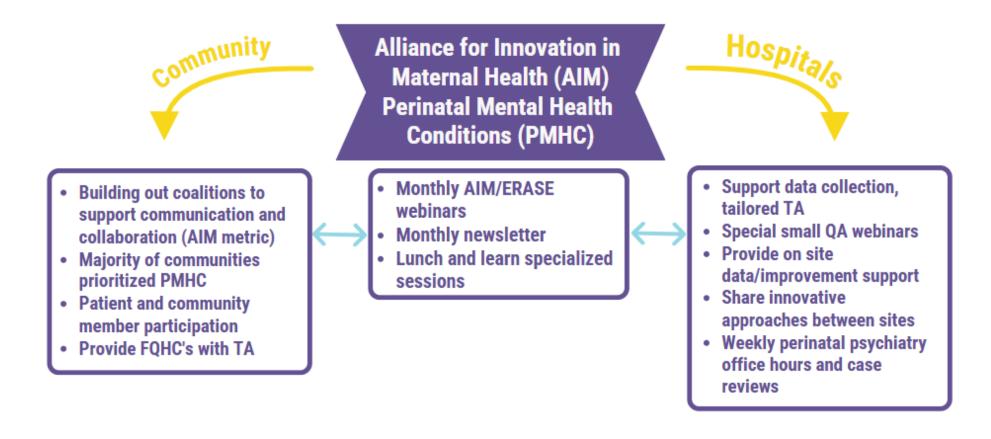
# Your part of creating change

Your energy and commitment to change will have a ripple effect within your organization, your community and the experience and outcomes for pregnant and parenting families.

# NHPQC Vision

All birthing people feel emotionally, psychologically, and physically safe as they experience caring, respectful, inclusive, high-quality care before, during, and after birth

# How do we connect hospital and community improvements?



#### **Creation of coalitions**

Innovative resource sharing Rochester/Dover, Cheshire, Nashua

Patient stories to support uptake of services Rochester/Dover, Cheshire/Monadnock, Claremont, Conway Increase understanding of local perinatal needs Rochester, Cheshire, Exeter/Portsmouth, Manchester Monadnock/Cheshire, Conway, Nashua

### Improving access to mental health

Resource mapping resources & support

Rochester/Dover, Cheshire/Monadnock, Conway

Training workforce in behavioral health care Plymouth, Exeter/Portsmouth

Training non-clinical facilitators in PMHC

Manchester

Reducing barriers to services
Concord/Lakes

The coalitions' community-driven activities

#### Strengthening collaboration & support

Skills training in TIC,
SUD
Plymouth, Manchester,
Lebanon

Community Baby Showers Plymouth, Lebanon, Manchester Prenatal education/Centering Nashua, Claremont

Parenting Support
Groups
Plymouth, Exeter/
Portsmouth, Lebanon,
Nashua, North
Country

Community interpreter & translation work Manchester, Claremont, Nashua